

102nd INTELLIGENCE WING

# Seagull

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MAY 2009

VOLUME 24 NO. 5



**Merging into the  
Force Support Squadron**

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# SEAGULL IDEAS?

Do you have an idea for a Seagull article? Would you like to be the subject of a story? Births, marriages, sympathy notices and other information are always welcome. Let us know what is going on in your organization. (*Please limit articles to 500 words.*)

**The next Seagull deadline is 2 p.m.  
Sunday, May 3, 2009.**

## DINING HALL MENU

**Hours: 10:45 a.m. to 12:30 p.m.**

**May 2:**

Taco Boats  
Enchiladas  
Refried Beans  
Mexican Corn  
Homemade Chili

### Mgv 3:

**May 8:**  
Spinach Lasagna  
Southern Chicken Fried Steak  
with Cream Sauce

**ON THE COVER >>**



*U.S. Air Force graphic by Tech. Sgt. Aaron Smith*

**UPCOMING UTA<sub>S</sub> >>**

*Unit Training Assembly duty hours are 7 a.m. to 3:30 p.m.*

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## FROM THE DESK OF THE 102 IW COMMANDER

By Col. Anthony E. Schiavi



DEPARTMENT OF THE AIR FORCE  
102D INTELLIGENCE WING (ACC)  
MASSACHUSETTS AIR NATIONAL GUARD  
OTIS AIR NATIONAL GUARD BASE MASSACHUSETTS

**W**ho said, "spring was in the air?" As I sit here writing my commander's column for the May issue of the Seagull magazine, I remember that it was a chilly 38 degrees when I walked out the door this morning.

It seems like it is going to be another one of those years when we go straight from winter to summer. The Red Sox hadn't opened their season at Fenway Park for many years and this year they ended up getting rained out. So I guess for those of us that have spent much of our lives in this area, it is par for the course.

As you read this article, summer will almost be here and do we ever deserve a good one and not just because we survived a harsh New England winter.

All of our Airmen and civilians have worked incredibly hard over the last year and we read about many of those accomplishments in Lt. Col. Sweeten's article (*Building an Intelligence Wing - One year later*) in the April issue of the *Seagull*.

Several years ago we revamped our summer schedule to give our Airmen the maximum amount of time off during the summer months. As the grass starts to turn green and the flowers begin to bloom, many of us are planning summer vacations, putting together the "to do" list of projects that we either put off or are the result of our sometimes harsh environment. It is a time to spend quality time with family and friends and is our reward for working incredibly hard during the year. I encourage everyone to take this time, get away, recharge and have fun. I am very proud of all that you have accomplished and you deserve it.

Please remember that with summer comes the 101 critical days between Memorial Day and Labor Day; a period which has historically resulted in a high number of accidents; some of which have been fatal. We have maintained an incredible safety record and it is in large part due to our culture of watching out for one another and also to consider safety as a normal

course of our activities. Whether you're involved in a yard cleanup project, trimming trees, working on house repairs, etc., remember the dangers of the equipment you are using and ALWAYS wear the proper protective equipment appropriate for the job. Safety is not only for the workplace, but applies around the home, on vacation, riding your motorcycle or enjoying our short boating season.

Looking ahead as 2010 approaches, we will begin ramping up our activities as we complete our conversion in the Digital Ground Station and Air Operations Group and get back to the normal order of things. We will continue to sharpen our skill sets across all of our missions through a variety of activities. This will include a new and robust training plan, a comprehensive exercise schedule and let's not forget our on-going Air Expeditionary Force missions and home station 24/7 operations with Command and Control and DGS.

We will be increasingly busy for the foreseeable future, so enjoy all that summer has to offer and thanks for all that you do in making the 102nd Intelligence Wing an outstanding organization, recognized for its performance and reputation.



# NEW PATCH HONORS PAST

By Staff Sgt. Kerri Cole



**W**hen the new 102nd Intelligence Support Squadron started seeking its own emblem to represent its mission, it turned to the members of the squadron for ideas. After careful review of all the concepts and artwork submitted, one design idea in particular stood out. Master Sgt. John Draper, 102nd ISS communications systems specialist, took a look back into the history of the wing, and found an interesting symbol with exclusive ties to the 102nd Intelligence Wing: a bright, bold and proud shamrock.

Draper discovered that the origins of the shamrock concept date back to 1957 when it was created to honor the memory of

Lt. Col. Joseph Mahoney, former 101st Fighter Interceptor Squadron commander, who died in a crash while flying an F-94 Starfire near Moody Air Force Base, Georgia.

One of the first instances of the shamrock's use was in 1958, when the F-86 Sabre aircraft were delivered to the 102nd Tactical Fighter Wing with a shamrock painted on the nose and tail of the aircraft. In 1961, a uniform patch utilizing the shamrock, lightning bolts and a globe was created and approved to be worn by local leadership, for the Phalsbourg Air Base deployment in France.

The significance of the symbols and colors of the new emblem are as follows: Ultramarine blue and Air Force yellow are the Air Force colors. Ultramarine blue represents the sky, the primary theater of Air Force operations. Air Force yellow represents the sun and the excellence required of Airmen. The shamrock represents local heritage and tradition, as well as the hope and adaptability of unit personnel. The three leaves are segments of the unit functions, "Communications, Logistics, and Support." The globe represents the ability to leverage operations worldwide. The divided disk represents day and night operations, the 24/7 nature of the unit. The Latin motto, "COMMUNICO SUSTENTO TRIUMPHO," translates in English to, "Communications Support Victory."

With the help of David Anderson, Air National Guard History Office senior historian and Air National Guard liaison to the Air Force Historical Research Agency (AFHRA), Draper was able to send the chosen design through the proper approval channels to AFHRA to be officially named the 102nd Intelligence Support Squadron emblem. The emblem will forever be recognized as an honor to the past and will proudly represent 102nd Airmen today and in the future.

## AIRMAN SELECTED AS TRUMAN SCHOLAR

By Tech. Sgt. Andrew Reitano

**S**enior Airman Joseph Sklut was selected as a 2009 Truman Scholar for his leadership potential and his commitment to public service.

Madeleine K. Albright, president of the Harry S. Truman Scholarship Foundation, announced Sklut as among the 60 juniors from 55 colleges and universities who were chosen for the prestigious award.

"Airman Sklut is going to be an influential leader of his generation and beyond," said Lt. Col. David McNulty, 101st Intelligence Squadron commander. "Joe's selection doesn't just recognize his accomplishments, but also his future potential to lead and his dedication to public service."

Sklut, a network intelligence analyst in the 101st Intelligence Squadron, was selected from 601 candidates nominated by 289 colleges and universities nationwide. Sklut is currently attending the University of Massachusetts and is majoring in History and minoring in Political Science.

To be eligible for consideration, students must be committed to careers in government, the nonprofit or advocacy sectors, education or elsewhere in public service. Sklut attributes his passion for international relations and national security issues to his experiences in the Air Force and in the office of Congressman Stephen Lynch.

"I've always been active in student government and electoral campaigns," said Sklut. "I find it very rewarding to be part of a process that is making a difference through public service." For a career, Sklut intends to be a political officer with the State Department Foreign Service.

As a Truman Scholar, Sklut will receive up to \$30,000 for

graduate school and priority admission and supplemental financial aid for a variety of premier graduate institutions and development opportunities.

The Truman Scholarship Foundation was established by Congress in 1975 as the federal memorial to the 33rd president of the United States. The activities of the foundation are supported by a special trust fund in the U.S. Treasury.





## MOVE! MOVE! MOVE!

*By Col. Sandra Warde*

Saturday, March 21 was a new dawn for the Massachusetts Air National Guard and especially for 46 Air National Guard Student Flight Airmen as they embarked on the first ever Enhanced Student Flight Training Program at Otis Air National Guard Base. The rigorous two day program is designed to prepare our Airmen for successful completion of Air Force Basic Military Training.

The Student Flight Airmen from every unit across the Massachusetts Air National Guard were exposed to a number of mental and physical challenges in a structured training environment to help them assess their individual level of preparation for Basic Training. If they aren't as prepared as they need to be we want them to know it. The objectives of the program are actually quite simple. In addition to creating a controlled level of stress and assessing their body weight and level of physical conditioning, the training is organized to help each individual to understand and experience the benefits of teamwork and to develop increased self confidence. The concepts of personal accountability and responsibility are continually reinforced, as is following instructions, meeting and exceeding standards, and pushing themselves to excel.

Technical Sgt. Simeone, an Air Force Reserve member and former active duty training instructor (TI), along with approximately 15

volunteers from the Massachusetts Air National Guard Headquarters, 104th Fighter Wing and 102nd Intelligence Wing provided some "just in time" training. Upon arriving at the 253rd Combat Communications Headquarters building, the students began processing with a weigh-in and shakedown inspection. Billeting keys and room assignments were issued along with the first Meal Ready to Eat of their military careers as the individuals began their transition to one team. In-processing was followed by classroom instruction on reporting statements, wear of the uniform, customs and courtesies, and a very helpful overview of Basic Training by Simeone. Next came a couple uniform changes, the Air Force Fitness Assessment, and dinner with the Massachusetts Army National Guard. The day culminated in a team building exercise, meeting their Army National Guard counterparts, and joint training on Suicide Prevention and Sexual Assault Awareness with the Army National Guard Recruit Sustainment Program.

By the look on their faces, some might have wondered what they got themselves into as Simeone provided a realistic portrayal of a typical training instructor. When asked how this training benefited them, the students remarked that this training gave them a real perspective as to what basic might really be like. "The best thing

I could have done over the weekend. A real worthwhile experience!" remarked one student.

The Enhanced Student Flight Training Program was designed to prepare our incoming Airmen for success at Basic Training and beyond. In the near future, the Air National Guard students will incorporate more non Service Specific training with the Army National Guard as well as some Army Combat skills training. Brigadier General Sellars, Massachusetts Army National Guard Land Component commander, is committed to helping us prepare our Airmen to be successful Expeditionary Airmen. The Enhanced Student Flight Training Program is scheduled to occur again this summer, July 17-19.



# MERGING INTO THE FORCE SUPPORT SQUADRON

By Maj. Timothy Gordon  
102nd Force Support Squadron commander

Just when we all thought that major re-structuring within the 102nd was behind us, we are now facing yet another big change, this time within the Mission Support Group, with the stand-up of the Force Support Squadron. Effective April 1, the Mission Support Flight and the Services Flight merged into a new Force Support Squadron. Although this change should be transparent to the majority of Wing members, for those of us within the old Mission Support and Services Flights, it is a very exciting time, a time to embrace our new organization and re-emphasize the services we provide to the Wing.

The creation of the Force Support Squadron was initially part of a program-action decision approved by the chief of staff of the Air Force in 2007 and implemented by the Air Force in 2008.

encourage you to come visit us – you won’t regret it! In addition to their hard work in the 102nd DFAC, our Sustainment Services Airmen have been busy elsewhere. In 2008, eight members deployed to Savannah, Ga., in support of the 102nd Security Forces Squadron’s training, and last month seven deployed to Tyndall AFB, Fla., to sharpen their wartime skills while supporting a Silver Flag exercise.

On the Personnel side, the dust is just beginning to settle after 18 months of record-breaking volume -- mostly relating to the Wing’s re-organization into an Intelligence Wing. The number of accessions, transfers, full-time position changes, and formal training requirements has been overwhelming; and the ability of our personnelists to manage it all “in stride” has been



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(U.S. Air Force Photos by Tech Sgt. Aaron Smith)

The logic was to merge the two flights in an effort to streamline processes, increase efficiencies, maximize customer service and cut costs associated with maintaining two separate organizations. Recognizing the value and synergy generated through combining personnel and services, the Air National Guard adopted the model this year and it was implemented Guard-wide on April 1.

For the 102nd, the merging of the Mission Support Flight and Services Flight results in a Force Support Squadron consisting of 36 members plus approximately 20 student flight members awaiting Basic Military Training. The main Flights within the Squadron include; Manpower and Personnel, formerly known as the Military Personnel Function; the Sustainment Services Flight, formerly the Services Flight; and the Force Development Flight, formerly Base Training. Many titles and roles have changed for the officers and senior enlisted members within the Squadron as shown in the command staff table (*top of page 7*).

However, as much as things change – fortunately many things remain the same – Senior Master Sgt. Chopper Lynds and his hard working and talented staff will continue to provide the Wing with outstanding meals each Unit Training Assembly (UTA). For those that visit the Dining Facility (DFAC) on a regular basis, you are well aware of the quality, service, and variety that is provided each month. For those who have not been to the DFAC in awhile, I strongly

remarkable. During this past year, personnel also initiated a new student flight training program designed to prepare student flight members for Basic Military Training. This full-day program meets every Sunday of the UTA and has recently been developed into a quarterly weekend program in coordination with the 104th Student Flight (*see related story on page 5*). This past year has also seen many new faces within personnel, some new to the field, others established veterans -- all eager to assist you!

For me, it is a great honor to be the Wing’s first Force Support Squadron commander. As we “build” the Squadron I look forward to establishing a sustainable structure that best meets the mission needs of the 102nd. Although the nature of the work of the legacy Flights may be very different, the commonality rests in our mutual role of providing critical services to all members of the Wing. Our “cradle to grave” support brings new recruits into the Wing and promotes them throughout their career. We feed them, lodge them, provide Morale, Welfare and Recreation (MWR) services, and then eventually we separate them – or hopefully retire them after a long distinguished career. The key to our future success in providing these services will be a continuation of the dedicated professional service displayed each UTA in the DFAC and behind the desk/counter of our personnelists. Through these efforts we will maintain a keen focus on the Force Support Squadron’s mission



## 102nd Force Support Squadron command staff

- Commander: Maj. Tim Gordon
- Director of Operations/Force Support Officer: Maj. Don Chapin
- Readiness Officer: 1st Lt. Tim Portlock
- Force Support Squadron Superintendent: Senior Master Sgt. Christine Lazarescu
- Sustainment Services NCO in charge: Senior Master Sgt. Chopper Lynds
- First Sergeant: Master Sgt. Tim Domer



(U.S. Air Force photo by Tech. Sgt. Andrew Reitano)

to "Support the Force."

To all the members of the new FSS, welcome to the team! It is a privilege to be your commander and I look forward to working with you in the months and years ahead. I encourage you to view this change as an opportunity; an opportunity to reinforce your important role within the Wing, to take on new additional duties (letters of delegation are being prepared as we speak!), to train with new people and hopefully make new friends along the way. And keep in mind that which is new, different and unfamiliar today, will be business as usual tomorrow!

- 1 Senior Airman Jenniffer Vaughn files paperwork while working in the Manpower and Personnel section of the 102nd Force Support Squadron.
- 2 Maj. Timothy Gordon, 102nd FSS commander, stands in front of the customer service counter in the Manpower and Personnel section.
- 3 Maj. Donald Chapin, 102nd FSS director of operations, reviews records during the April unit training assembly.
- 4 Senior Master Sgt. Chopper Lynds and Maj. Timothy Gordon discuss future goals of the FSS.
- 5 Members of the Sustainment Services Flight pose for a picture as they prepare to depart Otis to participate in a "Silver Flag" exercise at Tyndall AFB, Fla.
- 6 A member of the 102nd Force Support Squadron's Sustainment Services Flight prepares food during the March unit training assembly.



# MAY 16: E-MAIL SERVER MIGRATION & SHIFT TO OFFICE 2007

By Tech. Sgt. Andrew Reitano

**M**ay 16 is the date we will migrate from Outlook 2003 and Exchange 5.5 to Outlook 2007 and Exchange 2007. After the migration our e-mail will be hosted off base and the 102nd Communications Flight will no longer have direct management of the system. When the new e-mail comes online the mailboxes will be brand new and empty. No old e-mails will be sent to the new server.

This move will bring about the installation of Office 2007 on all computers. Office 2007 has a very different "look and feel" from Office 2003. But don't worry, that doesn't mean you will need to spend a lot of time learning a new program. Instead, the new design and new features will help you more efficiently and easily accomplish the tasks you do in these programs every day.

Microsoft Office 2007 provides an integrated solution for managing your time and information and remaining in control of the information that reaches you. Office 2007 delivers innovations you can use to quickly search your communications, organize your work, and better



share your information with others — all from one place.

One of the most dramatic changes in the new version is the ribbon, which gives the Office programs its new look.

"The ribbon is more than just a visual change. It's there to help you get things done more easily and with fewer steps," said Master Sgt. Wayne Sherman, 102nd Communications Flight. "Office commands are now more prominent, and common commands are displayed and grouped in ways that make them easy to find and use."

The ribbon consists of different tabs, each related to specific kinds of work you do in Outlook. Each tab has several groups that show related items together such as bold, italic and underline.

According to Sherman, it will be easy to do the things you have always done in Outlook. "The first thing you need to know to get started is that you don't need to know anything new," said Sherman. "All of the old ways to start a new message still work."

## TROOPS IN THE SPOTLIGHT

By Master Sgt. Allen Bachand | 102nd Security Forces Squadron

I was standing on a tractor trailer in the Kmart parking lot. Along side of me were five other military members from various branches. Many thoughts ran through my head as I stood there on a beautiful spring day, "How long has it been? Can I continue this for the hour? What color was that car that just passed? How does the Honor Guard do this day in and day out? How long has it been?" But the one thought that trumped all the others was, "This is the least I can do for all the men and women protecting my freedom."

It was an awesome display of patriotism by the members of the armed services and it was all made possible by the enthusiasm and devotion of a 15 year old Cape Cod boy. Dylan DeSilva, a modest, yet unstoppable kid from Brewster started this now enormous undertaking at the age of 12 with one care package sent to his Boy Scout Troop leader's son who was serving in Iraq. Now, almost 4 years and 5,000 packages later, Dylan has become a bit of a celebrity. But it's easy to see, as he stands tall and proud as a member of the Young Marines on stage with his fellow Americans, none of it has gone to his head. He is humble, strong, determined and patriotic. He is one of us; a servicemember at heart.

This was the third annual Troops in the Spotlight event in Hyannis, Mass. A 24-hour event that brought out all the military services. Active duty, Guardsmen, retirees and many members of the Cape

community joined together to raise more than \$100,000 in cash and merchandise for deployed troops. Members of the Marines, Army, Navy and Air Force took turns standing at attention in one hour shifts for 24 hours to show their respect and their heartfelt thanks to their fellow brothers and sisters serving overseas, at home and those who have lost their lives in the line of duty. I admittedly groaned a bit about my wife volunteering me for this before I knew much about the event. The more I learned about Dylan DeSilva and the event, the more I felt it a duty as an Airman and an American, to be there. The hours I stood frozen at attention in blaring sun and hearty wind that blew that day will be forever remembered as an amazing experience and the least I could do to not only show my respect for my fellow service members, but to show my respect and thanks to Dylan for his commitment to regular men and women like us just following our hearts to protect a country we love.

Dylan is at it again this year, planning the fourth annual Troops in the Spotlight event, May 24-25, and you will find me there again, at attention. Hopefully you'll be there standing next to me. It's an event that is memorable and inspiring.

Please go to <http://www.capecod4thetroops.com> to learn more and to let Dylan know you'll be volunteering your time at the 2009 Troops in the Spotlight event.



(Photo courtesy of [www.capecod4thetroops.com](http://www.capecod4thetroops.com))

# SPRING TRAINING - FOR CIVIL ENGINEERING

By Tech. Sgt. Aaron Smith

Sixty-one members of the 102nd Civil Engineer Squadron (CES) boarded two luxury motor coaches March 20 bound for three days of real-world training. They were heading to Fort Indiantown Gap, Penn., a National Guard Training Center, to get hands on experience using the latest equipment and techniques.

Fort Indiantown Gap is a training center for active duty and reserve components from all branches of the service, and civilian organizations. It provides training to more than 100,000 students a year, in fields from counter-drug enforcement to construction engineering. The site allowed 102nd CES members access to equipment that, because of its size or expense, would not be found on a base like Otis ANGB. The center also provides new cutting-edge equipment, along with a cadre of knowledgeable instructors specializing in each career field.

After a long drive, members settled into the barracks and were briefed by instructors before beginning training. The Airmen were split into groups based on their career codes and they began the training.

The curriculum covered a variety of tasks ranging from filling and repairing bombed out craters in temporary runways, to building and constructing containment areas for large fuel storage bladders, to setting up aircraft arresting systems which use a cable to quickly slow down aircraft that are landing with on-board emergencies. In the last example, 102nd CES Airmen used an M35, a two and a half ton truck, to simulate an aircraft and test the strength of

the arresting system. The Airmen also trained on jobs that were outside their personal specialties to gain some cross-knowledge of other civil engineering specialties.

Senior Master Sgt. George Burr, 102nd CES, compared the access of equipment and the help of knowledgeable instructors to "having kids in a candy store" saying that, "each member took something away from the training." Sergeant Burr also noted that, although a majority of the training was spent outdoors in the cold early spring weather, the trip was a chance to catch up with other Airmen.

"After-hours we got to get together to play pool or shoot darts. The high operations and training tempo of the unit training assembly weekends doesn't afford Airmen too much time to catch up with one another so a trip like this is definitely worth its weight in gold."

Members of the 102nd CES will soon be putting their newly learned skills to use with more than 40 Airmen scheduled to deploy in the coming months.



(Photos courtesy of Senior Master Sgt. Robert Sullivan)

# DIVERSITY CONFERENCE

By Maj. Karin Killeen | 102nd Military Equal Opportunity



(Photos courtesy of Maj. Karin Killeen)

Joseph Carter, our State Equal Employment Manager (SEEM) Lt. Col. Doris Lopilato and Mr. Thomas Desmond, the supervisory human resources specialist and chair of the Diversity Committee. The conference committee scheduled many incredible speakers to motivate and teach the attendees different ways to move our diversity programs forward. They also provided the attendees several different methods for teaching diversity to add to our current courses.

The theme of this year's conference was, "Diversity: Past, Present

The 2009 National Guard Diversity Conference was held March 23-27 in St. Louis. The conference was attended by 400 members of the National Guard. Massachusetts was well represented with almost 20 attendees to include the Adjutant General, Maj. Gen.

and Future – Shaping Tomorrow's Guard." This theme was prevalent throughout the presentations. We also had a chance to visit the courthouse where the infamous Dred Scott Trial was held and his grave site. Some of the speakers included Craig Zabloski, nationally known speaker and consultant; Ms. Patricia Gaines, author, journalist and motivational speaker; Maj. Gen. John R. Hawkins III, Human Resources Policy Directorate director and Deputy Chief of Staff for Personnel (G-1); and Brig. Gen. Joyce L. Stevens, National Diversity Committee's National Guard chair.

The Excellence in Diversity Awards Luncheon was held on the last day of the conference and Mr. Thomas W. Desmond, state diversity initiatives coordinator for the Massachusetts National Guard, received the 2008 Excellence in Diversity Army Individual Award. This made for a great ending to the conference!

Copies of the conference presentations and pictures from the conference are available online. Please contact the 102nd Military Equal Opportunity office for more information.

## SECOND QUARTER AWARD WINNERS >>

### SENIOR NCO

Senior Master Sgt.  
Joseph Nadeau  
102nd CES



### NCO

Technical Sgt.  
Paul Riordan  
102nd ISS



### AIRMAN

Senior Airman  
Aaron Wolfgang  
102nd SFS



## SEXUAL ASSAULT PREVENTION AND RESPONSE >>



(U.S. Air Force photo by Staff Sgt. Kerri Cole)

Capt. Nicole Ivers, 102nd Intelligence Wing sexual assault response coordinator, educates Wing members on the Sexual Assault Prevention & Response Program during Sexual Assault Awareness Month as Col. Anthony E. Schiavi, 102nd Intelligence Wing commander, provides command emphasis on the program.

## SCHOOL HONORS >>

**Technical Sgt. Daniel Lanoue**  
**101st Intelligence Squadron**  
Above 90 Average  
Imagery Analyst Course

**Senior Airman Scott Bernard**  
**102nd Intelligence Squadron**  
Above Ninety Average  
Imagery Analyst Course

**Airman 1st Class Andrew Barroso**  
**102nd Medical Group**  
Distinguished Graduate,  
Leadership Award,  
Medical Service Course

## PROMOTIONS >>



Robert Segrin  
Aaron Smith  
Kimberly Harris  
Jennifer Lovering  
Scott Coppinger

## ANNOUNCEMENTS >>

### FIRST SERGEANT OPENING

The 102nd Security Forces Squadron has an opening for a First Sergeant. Interested personnel should submit a resume to Chief Master Sgt. Wayne Raymondo. Chief Raymondo can be contacted at (508) 968-4900 or at wayne.raymondo@maotis.ang.af.mil no later than the close of business May 3. For a description of duties, responsibilities and qualifications, see Air Force Instruction 36-2113. Technical sergeant applicants must be a graduate of an in-residence NCO academy and be immediately eligible for promotion to master sergeant. A minimum physical fitness score of 75 is required. A two week course at Maxwell Air Force Base, Ala., is mandatory and must be completed within one year of selection.

### CINCO DE MAYO

The Eagle's Nest is hosting a Cinco De Mayo event May 2 at 5 p.m. Come get two beef tacos (soft or hard shell) and refried beans for \$3 a plate!

### RECYCLING AREA

An area has been set up in Building 156 for recycling white and mixed paper, plastic water bottles, and catalogs. Paper, cardboard and plastic may also be brought down to Building 120 at any time.

### TOTAL FORCE DISCRIMINATION HOTLINE NUMBER

The Air Force Discrimination Hotline has a new toll free number that will serve all active-duty, Guard, Reserve and civilian Airmen. The hotline number will ensure all unlawful discrimination and sexual harassment concerns are quickly identified and addressed.

The new number streamlines the process by which individuals can speak with an EO professional at AFPC to advise and assist with their concerns and issues. This will help enforce the Air Force "zero tolerance" policy for unlawful discrimination and sexual harassment and will increase the effectiveness of antidiscrimination and whistleblower protection laws.

The toll free number is  
(888) 231-4058  
Commercial: (210) 565-5214  
DSN: 665-5214

# CHAPEL CALL

By Chaplain (Capt.) Mary Scheer  
102nd Intelligence Wing Chaplain

## Small change, big results

"One inch!" boomed a Marine lieutenant in Iraq. "One inch!" We all echoed back at the top of our voices." For troops trying to figure out if they're making progress, the lieutenant drills into them that their job is to move things forward one inch at a time and with every inch they are an inch closer to going home.

One young Marine said, "one inch means we clean and upgrade our equipment just a little bit better every day. One inch means we try to win hearts and minds of at least the kids we meet a little at a time by doing small things to help. One inch means we're always moving forward, not giving an inch, but also not putting our focus on the miles worth of work we've still got to do...but this one inch thing has helped put things in perspective for me. Even when I'm tired, I can still do "one inch." And when things are tough, you can see how we really are making inches turn into feet and yards..."

This story is from John Trent's book, "The 2 Degree Difference," which is about making positive change by paying attention to the small things.

In 1990, New York City had 2,245 homicides. The year Rudy Giuliani became mayor it went down to 1,561 and during his last year as mayor in 2001, there were 642 murders in all of New York City. What contributed to the turnaround? The "Broken Windows" theory. The "theory holds that a seemingly minor matter like broken windows in abandoned buildings leads directly to a more serious deterioration of neighborhoods. Someone who wouldn't normally throw a rock at an intact building is less reluctant to break a second window in a building that already has one broken. And someone emboldened by all the second broken windows may do even worse damage if he senses that no one is around to prevent lawlessness." (Rudolph W. Giuliani with Ken Kurson, *Leadership*. New York: Miramax Books, 2002. p47.) John Trent affirms, "Positive change

is all about fixing broken windows. It's giving attention to the small things." The big results Mayor Giuliani achieved had something to do with the small things he attended to.

**1** To tackle a huge problem, start with something small like fixing broken windows. Change leads to change. What might broken windows look like in your life?

**2** The square a director makes when holding his thumbs and forefingers together to form a frame, focusing on small things can help you see the unnoticed things. A small focus brings more to life, so focus on one small area at a time.

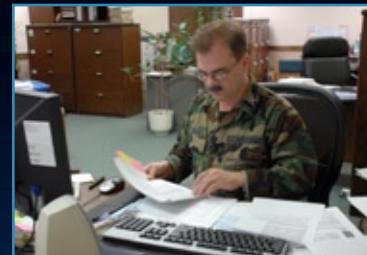
**3** Part of being a good driver means constantly making two degree changes with the steering wheel... "That's what keeps you between the lines...making small changes, lots and lots of small movements of the steering wheel." When people fall asleep at the wheel, they quit steering and disaster occurs. Trent says, "Quit making two degree changes and you're headed for a wreck."

**4** Like writers who sometimes face writer's block, when a big challenge threatens to overwhelm us, it helps to start with something small. Professional writer and writing instructor, Anne Lamott, teaches students faced with writer's block to, "write down as much as you can see through a one-inch picture frame." To finish a major project that seems impossibly big to complete, start with something small like writing just enough to fill a one-inch frame.

*Are you facing any areas of challenge in your life today? Making changes, even seemingly small changes can have big results.*

## UNIT SPOTLIGHT

### 102nd WING GROUP FINANCE



(U.S. Air Force photos by Tech. Sgt. Andrew Reitano)

The 102nd Wing Group's finance office works daily on meeting the financial and accounting needs of the wing and its members. It is manned by a full time staff of roughly 12 military and civilian members, which is augmented by a few traditional weekend-drill members. At the wing level, they provide accounting and budgeting services for any funds that the unit spends. On the personnel level, they handle civilian and military salaries, career-field bonuses, leave time, travel payments, and a variety of other financial services.

# FIT FOR FREEDOM



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