



Contraction of the





COMMANDER Col. Virginia I. Doonan

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## COMMANDER'S COMMENTS

# Let's Get Engaged!

By Colonel Wanda Rushton 102 MDG/Commander No doubt an ENGAGED Airman is a productive Airman. However, amidst economic cutbacks, a leaner organization may question if employee engagement suffers? ANG units may also ask if "right sizing," divesting units and transformations may negatively affect employee engagement. Interestingly, Gallup has conducted research in this area for many years; I reviewed the Gallup Q12 meta-analysis research (2012 version, eighth iteration of same study) published in 2013. The data revealed that among some 49 thousand business areas sampling 1.4 million employees, ENGAGEMENT has a favorable impact on organizations' key outcomes no matter the economic conditions. The impressive findings spanned 192 organizations, in 49 various industries in 34 countries. Likewise, Gallup data continues to show similar results in each iteration in that revenue, profit, quality, safety and retention are all positively impacted by employee engagement.

Nita Clarke and David MacLeod of the Engage for Success movement list four catalysts to engaging which dovetail nicely with Air Force doctrine and practice. INTEGRITY, a core AF value, assures that honor and truth are never compromised. Avoidance of the "say-do" gap facilitates we keep our word while steering our efforts toward mission accomplishment and/or airmen development. EMPLOYEE VOICE affords the opportunity to respond, be heard, and involved in decision making. Our AF structure offers multiple venues for Airmen to speak up. Full exploitation of enlisted councils, company grade officer boards, re-enlistment interviews, surveys, first sergeant and chief relations as well as commander's calls support this tenet.

Clarke and MacLeod introduce that ENGAGING MANAGERS are mindful that employees can be the solution rather than the problem. As managers and supervisors, we are reminded that people yearn to contribute, to make a difference. Having meaningful tasks, additional duties and appointing OIC/NCOIC responsibilities are a testament to the confidence we have in Airmen. Reasonable allocation of time and resources coupled with quality supervision facilitate successful results. Lastly, a STRONG STRATEGIC NARRATIVE outlines the organization's goals and objectives thus clearly defining the trajectory anticipated and the paths of execution. Quite simply, what does success look like and how we get there together. In this enabler, we have a new opportunity for greater ENGAGEMENT!

Recently, the wing and vice commander assembled a cross section of the 102IW to revise and refine the wing's Strategic Plan. Upon final critique and approval, our leadership will present a revised product for implementation. Unlike previous strategic plans, group commanders will be charged as champions of goals within the plan. Our shared success will be fostered only when all levels are successfully ENGAGED. This endeavor BEGINS with 1) familiarization of the plan 2) buy in from the groups and 3) Airmen participation in sub-committees. Keep an ear out for the release of our new plan in upcoming drills. As the opportunity presents, I encourage you to pinpoint your role and contribution.

Cheers to our upcoming Engagement!



## By Timothy D. Sandland 102nd IW/ Public Affairs

OTIS AIR NATIONAL GUARD BASE, Cape Cod, Mass. -- On Tuesday, Oct. 25, the 102nd Intelligence Wing hosted a number of high-ranking military and government officials as well as innovators from several high-tech energy companies during a leadership summit focusing on the upcoming Otis Microgrid Project.

Among those in attendance was Honorable Miranda Ballentine, the Asst. Secretary of the Air Force for Installations, Environment and Energy, Lt. Gen. L. Scott Rice, Director of the Air National Guard and Congressman Bill Keating of Massachusetts.

Speaking on the project, Secretary Ballentine said, "The resilient energy system project at Otis ANG Base is an excellent example of innovative airmen driving mission assurance through energy assurance. The 102nd Intelligence Wing has critical missions requiring uninterrupted access to electricity." She went on to say, "By integrating renewable energy, advanced energy storage, and innovative controls, this system will provide vital capabilities to our warfighters and intelligence professionals."

The project team, led by Maj. Shawn Doyle of the 102nd Civil Engineer Squadron, used the summit to brief Secretary Ballentine and other leaders on the inspiration for the microgrid, the partnerships and dynamics throughout the initial planning stages, as well as the details of the 35% design review that had been conducted the day before.

Maj. Doyle said, "There is an atmosphere, a culture here at the base, of energy awareness - we've done almost 3 million dollars of energy infrastructure upgrades on the base - largely they've been funded by other organizations, like the National Guard, so they haven't cost us anything but are saving us hundreds of thousands of dollars in energy costs."

The project, was initially conceived at the grass-roots level The microgrid will provide for an energy capability almost exclusively based on renewable energy while also ensuring through discussions between Doyle and Mr. Alf Carroll and a high-level of grid security. In addition to providing Patrick Day of Raytheon. As discussions grew, and people like Dave Altman of from Raytheon joined the conversation, energy resiliency for the 102nd Intelligence Wing's mission, the microgrid idea began to take shape. Not long after, the Otis Microgrid will increase the base's value to the an opportunity in the form of a 6 million dollar grant was NGB, state and Federal Government. It will create energy received from the Environmental Security Technology research opportunities and attract investment in the base infrastructure as well as providing a key opportunity to Certification Program. ESTCP was established in 1995 to improve environmental performance throughout the enable joint military training - something the National Guard and Reserves are always looking for to boost their DOD, reducing costs, and enhancing and sustaining mission capabilities. capabilities.

Over time, as the project grew in scope, the team was joined by and will be ultimately successful through the contributions of many military and civilian partners.

From a military perspective, the 102nd Civil Engineers will be joined by fellow Otis ANG Base units, the 102nd Communications Flight and the 212th Engineering Installation Squadron, as well as the Rhode Island-based 249th Engineer Battalion Delta Company of the U.S. Army Reserves, who will participate in the construction-phase of the project. Additionally, expertise and innovation will come from project partners like the aforementioned Raytheon, along with personnel from MIT Lincoln Laboratory, ISO New England, NREL, Eversource, Page International and Ecoult - all represented at the summit.

Lt. Gen. Rice, speaking in terms of conservation said, "The The summit was lauded by those who participated, as a great opportunity to meet and share ideas and philosophies U.S. Air Force, which includes the Guard, Reserves and Active Duty, consumes more natural resources than any on energy resiliency and security, and specifically how it other entity in the world." Rice went on to say, "when you relates to this project. With an event of this scope, making look at that you go 'well, that's a pretty daunting thing, sure the many-involved entities are on the same page is a for us to get some of that under control, because we critical necessity. don't want to see in our lifetime, our kids lifetime, or our The microgrid will be yet another page in the wing's book grandkids lifetime, an end of that resource' - so this is an of successes. imperative for us."

# **102nd INTELLIGENCE WING HOSTS THE OTIS MICROGRID LEADERSHIP SUMMIT**

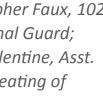
On top of all that, the project reduces the reliance on fossil fuels and takes advantage of renewable resources such as wind. In addition to the real benefits seen here on Cape Cod, the microgrid will give the DOD and Department of Energy a solid test bed to better understand energy resilience and security and will serve to educate the agencies through technical and economic studies.

Speaking on the topic of security, Congressman Keating, who sits on the House Homeland Security Committee, remarked, "the committee has identified 16 critical sectors and one of them clearly deals with the energy sector and if we ever get into the stage of the unthinkable, we want to make sure that our national defense infrastructure is in place and is self-sufficient"



Participants of the Otis Microgrid Leadership Summit included (from L to R) Col. Christopher Faux, 102 IW Vice Commander, Brig. Gen. James LeFavor, Acting Chief of Staff for Air, Mass. National Guard; Lt. Gen. L. Scott Rice, the Director of the Air National Guard; the Honorable Miranda Ballentine, Asst. Sec. of the Air Force for Installations, Environment and Engergy; and Congressman Bill Keating of Massachusetts. (U.S. Air National Guard photo by Mr. Timothy Sandland)









# DOMESTIC VIOLENCE

By Ms. Jill Garvin 102nd IW/Director of Psychological Health

In the United States, there are more than 10 million victims of domestic violence every year. Domestic violence is defined as a pattern of behavior that is violent and controlling and can include physical, emotional, psychological, sexual, or financial abuse.

Let's do what we can here at the 102d to help others that may be in an abusive relationship. Let's know our resources, signs, risks, and most of all, how to keep someone safe if they are in danger and how to support those that feel stuck in the cycle of abuse. It could be any one of us! We have many discussions and trainings on Sexual Assault and Suicide Prevention, and I feel this is just as important! In the military culture, being strong and resilient is encouraged, but like other "uncomfortable" topics, there is shame and stigma attached to Domestic Violence. At the bottom, I've included resources, both for the military and for our local and state. And please, as always, reach out to me or your Chaplains office if you need help!

## What is Domestic Violence?

Domestic violence is a crime, and it should never be a part of a loving relationship. It is not a normal or accepted by-product of military life. For their own safety, everyone in the military family should know how to identify domestic violence in all of its forms.

## Domestic violence includes the following acts:

- Physical violence—hitting, pushing, grabbing, squeezing, vanking, biting, choking, shaking or slapping
- Sexual violence—attempted or actual sexual contact without consent
- Threats of physical or sexual abuse—words, looks or gestures to control or frighten
- Psychological or emotional abuse-humiliating, insulting, isolating, ignoring or financially controlling
- Stalking—following, harassing or electronic tracking that makes you feel afraid

If any of the above situations occur, it is critical that the affected If your children ever appear to be in danger, contact the Department of Defense (DoD) Child Abuse Safety and Violation family members and caregivers take one of the actions described below to protect themselves and find the appropriate care for the Hotline at 800-336-4592 to report violence. victim; the psychological issues that lead to domestic violence You can use the above tools as a first step in finding resources behaviors can be treated by behavioral health professionals. to help protect your family and assist the aggressor's recovery. Other helpful resources for families include individual or couples Treatments such as individual counseling, couples counseling counseling, legal advice and housing assistance, which are or anger management therapy may be recommended for available both on and off of military installations. Remember, servicemembers, family members or caregivers. reaching out is a necessary first step.

## **Domestic Violence Resources for Military Families**

Domestic violence can happen to anyone, anywhere, at any time regardless of their military service, race, ethnicity, education level, religion, gender or age. Although experiencing stress is common for Service members and their families, it should never be used as an excuse to explain or justify domestic violence under any circumstances. Moreover, anger, alcohol, or drugs are never excuses for abuse. That is why members of every military family including Service members, spouses, parents, siblings or other caregivers – need to be aware of the valuable resources available for anyone experiencing domestic violence. What Can I Do to Protect My Family and Seek Treatment? If you or someone you know needs help with a domestic violence issue, free tools for accessing immediate assistance are available

24/7 by contacting:

- 911 if you feel that you or a loved one is in immediate danger
- The National Domestic Violence Hotline at 1-800-799-SAFE (7233)
- Military OneSource at 1-800-342-9647 to locate a victim advocate in your area
- The Defense Centers of Excellence (DCoE) Outreach Center through Real Warriors Live Chat or by calling 1-866-966-1020 to talk to a trained health resource consultant

## How Do I Know If I'm at Risk for Domestic Violence?

You can continuously evaluate your partner's behavior for indicators that may predict the likelihood of domestic violence in your relationship. Typical risk factors include:

- History of past battering
- Threats of violence
- Breaking objects or punching walls
- Unreasonable jealousy
- Controlling behavior
- Quick involvement in the relationship
- Blaming others for problems
- Cruelty to children and animals
- Abrupt mood changes
- Alcohol or drug abuse
- What Can My Family do?

Have the strength to say "No" to domestic violence. Servicemembers and military families may experience common stress reactions before, during or after reintegration. However, this reality does not excuse, explain or justify violence towards loved ones. The chain of command is committed to helping military families address domestic violence, whether service members are the victims or the aggressors.

The DoD Domestic Violence Awareness Campaign references the following steps in promoting education and awareness about domestic violence, which can be a helpful resource for military families in addressing domestic violence.

- Teach young people that violence is not acceptable;
- Promote general domestic violence awareness by talking to your friends and family about this issue;
- Offer support and understanding not judgment to a friend or family member that you may be concerned about;
- Support your friends and family by informing them of resources that can help them if they are experiencing relationship problems;
- Become active in domestic violence prevention activities on your installation or in your local community; and
- Report to law enforcement or your local family advocacy program is you suspect abuse.

When family members have the strength to come forward and seek assistance, a broad network of resources ranging from counseling to legal help to housing assistance is readily available. Use the tools listed in this article to take the first step.

## Additional Resources (including our MA area in BLUE)

- Domestic Abuse and Where to Find Help
- National Center on Domestic Violence Military Contact Page
- For help in international locations, call the Americans Overseas Domestic Violence Crisis Center toll-free at 1-866-USWOMEN
- Take Back the Night
- The National Network to End Domestic Violence
- DoD Sexual Assault Prevention and Response website
- Violence Against Women
- Safelink (Massachusetts Statewide D.V. Hotline)- 877-785-2020 http://www.casamyrna.org/





# THE WING CLIMATE SURVEY IS COMING

By Master Sgt. Jeffrey Luke 267 IS/First Sergeant

Outstanding organizations thrive on Feedback. The very best teams and businesses listen to what their members and customers say and they respond and evolve. We are one of those outstanding teams and we are ready to listen and act again. We Hear, We Respond.

Our wing has a track record of leveraging our listening posts to seek ways to make Airmen's life better, work conditions better, provide needed tools, and job growth opportunities. We are an organization that not only talks about being more effective at what we do, we act on it every year as we continue our evolution toward our goals. Here are a few updates from key projects that originated or were advanced from information in our past surveys.

We have invested heavily in our Troop Camp buildings the past years and have future plans including further improvements. We had some considerable challenges with funding that are now resolved. This will allow us to advance these incremental improvements in areas of security, decor, and cleanliness. Older buildings have extra-care-required items so it's a continuing project and we are making steady progress.

Our leaders completed visits to work centers over the past few months to see firsthand the working conditions of our Airmen. Leaders share the concerns that were mentioned in the survey; concerns about cleanliness and pride in our facilities. As a result the Wing is in the process of hiring new cleaning contractors to help maintain our properties/ work areas and to encourage pride in ownership.

Our Airmen are our priority and we heard that our Airmen want more professional development. We are delighted by

this desire to advance professional skills and we had a great turnout this summer with professional development here on the Cape. Every other year we also have attendees at the TIME Conference for Technical Sergeants in Southbridge, the next conference is scheduled for 2018. This Fall, the JFHQ is hosting a Junior Enlisted Symposium and team members from our Wing are attending. Our wing leadership supports and plans on our attendance and we invite you to speak with your supervisors for further opportunities.

We have an opportunity to provide more critical feedback for our organization leadership. We invite full participation in the coming survey because we believe that every experience and voice is important to move us forward together. We look forward to hearing your voice.



# **CHAPEL CALL** THANKS

By Chaplain (Lt. Col.) David Berube 102nd IW/Chapel

Some families have a tradition of going around the table at Thanksgiving and sharing what they are thankful for. You and I probably won't sit around a Thanksgiving table together, but I want to share some things for which I give THANKS this year:

Time. I'm thankful for times when my schedule unexpectedly opens up, when my calendar has a blank day, or when I'm given a unique opportunity to repurpose my time. I'm thankful for those opportunities to celebrate that time by using it for rest and refreshment, connecting with family or friends, having a new experience, or even time alone. It's a gift to be able to slow down. I'm learning to accept it and enjoy it in thankfulness.

Hope. I'm thankful for hope, and working on finding and being thankful for at least one sign of hope every day. I screen the news and life for signs of hope and, so far, I'm able to find something each day. And I'm learning to take a moment to consciously stop and be thankful for that sign of hope. That sign of hope is my reminder that uncertainty and difficulty are not the whole picture of life.

Appreciation. A friend once gave me a great gift with these words: "I appreciate you." I'm working on voicing appreciation - for good things in my life, for good people I know, for good help I get from others - and being thankful. It's too easy to get sucked into the black hole of dissatisfaction that most often starts with, "Yes, but..." I'm changing that starting point to, "I appreciate...," in the hope I can pass along the gift of gratitude.

**New opportunities.** I'm thankful for opportunities to experience newness in my life. New opportunities energize my mind and spirit by reminding me life is still full of possibility. A great side benefit of new opportunities are they help me better appreciate the experiences and people in my routine context.

**Kindness**. I'm really thankful for kindnesses, especially small kindnesses, because they seem so rare. I try to be really aware when someone holds a door for me, lets me enter a building first, or takes a second to ask if I need help when I look lost. And I'm trying to consistently offer those moments of kindness to others. Simple kindness re-humanizes my day-to-day by reconnecting me with others in basic human relationships of helpfulness.

Sacredness. I'm thankful for the ways I observe something bigger than me at play in the world. I'm thankful for the intricate designs of small systems in nature and the way big pieces fit together. It's a comfort to see beyond myself, trusting it all works because there is a big picture order and structure in world that holds it all together.

I wish for you a renewal of thankfulness in your life. If we get the opportunity to share a meal, a cup of coffee, or a few minutes' conversation, I'd love to hear your list of thanksgivings.

## WORSHIP OPPORTUNITIES FOR THE NOVEMBER RSD

## **SATURDAY**

• Roman Catholic Mass, 1500, Building 170 (the new 102d IW) Headquarters). There will be signs inside the building to direct folks to the location

## **SUNDAY**

- Roman Catholic Mass, 1030, Building 170
- Protestant (Liturgical), 1100, Building 330

If you need or want a worship experience other than these, please contact the Chaplain's Office. We'll be happy to help you.





# ATHLETES WANTED

## By Master Sgt. Jeffrey Luke Massachusetts Biathlon Team

## Athletes wanted!

If you have an outstanding aerobic or fitness score, we want to talk to you about competing on the Massachusetts National Guard Biathlon team.

Biathlon is a marksmanship and skiing competition and the Massacusetts team competes against other state National Guard teams regionally and nationally over the winter.

Team members are placed on TDY orders during competitions.

We have open positions this year for any proven fit Army or Air Guardsmen. Cross country skiing experience is preferred, but not necessary.

Our team trainers and captain can coach you to ski cross country and will also provide marksmanship training. Equipment will be provided.

If interested, please contact SFC Stephen Sharp at stephen.t.sharp.mil@ mail.mil.

We look forward to speaking with you.



# FIRST SERGEANT'S CORNER THANK YOU

## By Master Sgt. Luciana Hayner 102nd OSS/First Sergeant

Thank you, two words that can have a huge impact and yet so often go left unsaid. If you think about it, "Thank You", is the sentiment behind many awards as a way to thank a person for going the extra mile, for doing something that very few may have done or thought to do. It is also the phrase to use when someone has done something that helped even if it is there job. Yet so often, in the humdrum of day to day life, it is also two words that can go unspoken by so many. More often than not, the person being thanked and the person saying "thank you" both benefit.

As November gets underway, and preparations for the holiday season, the first being Thanksgiving, on behalf of the First Sergeants of the 102nd Intelligence Wing, I would like to take this opportunity to thank the Airmen, their loved ones that support them and the many people that help the 102nd accomplish our mission. Thank you to all of the Airmen, who do their jobs and do it well. I would like to thank those Airmen, who put effort into all that they do. I would like to thank the Airmen who keep their uniform in order and where it with pride. I would like to thank the Airmen for the hours that they dedicate to the 102nd and our mission, even though it may mean missed birthdays, family gatherings and other important life events. Thank you to those who volunteer to deploy, ensuring that all are safe. Thank you for doing something that not every person will do, raising your right hand and swearing to serve and protect.

In closing, I challenge you as the holiday season gets underway, to use those two words that can show how appreciative you are. These two words when used together in sincerity are very powerful. It can make someone's day, to include the person saying it.

Thank you,

The 102nd Intelligence Wing First Sergeant Council



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Deploying members of the wing and their families were treated to a Blue Star Breakfast during the morning on Sunday of the Col. Joe Morrissey was awarded the Legion of Merit by Maj. Gen. Gary Keefe during the October RSD. (U.S. Air National Guard October RSD. The event provided an opportunity for these deployers and their families to be recognized for their sacrifices. (U.S. photos by Master Sgt. Kerri Spero) Air National Guard photos by Tech. Sgt. Lindsey Watson-Kirwin)



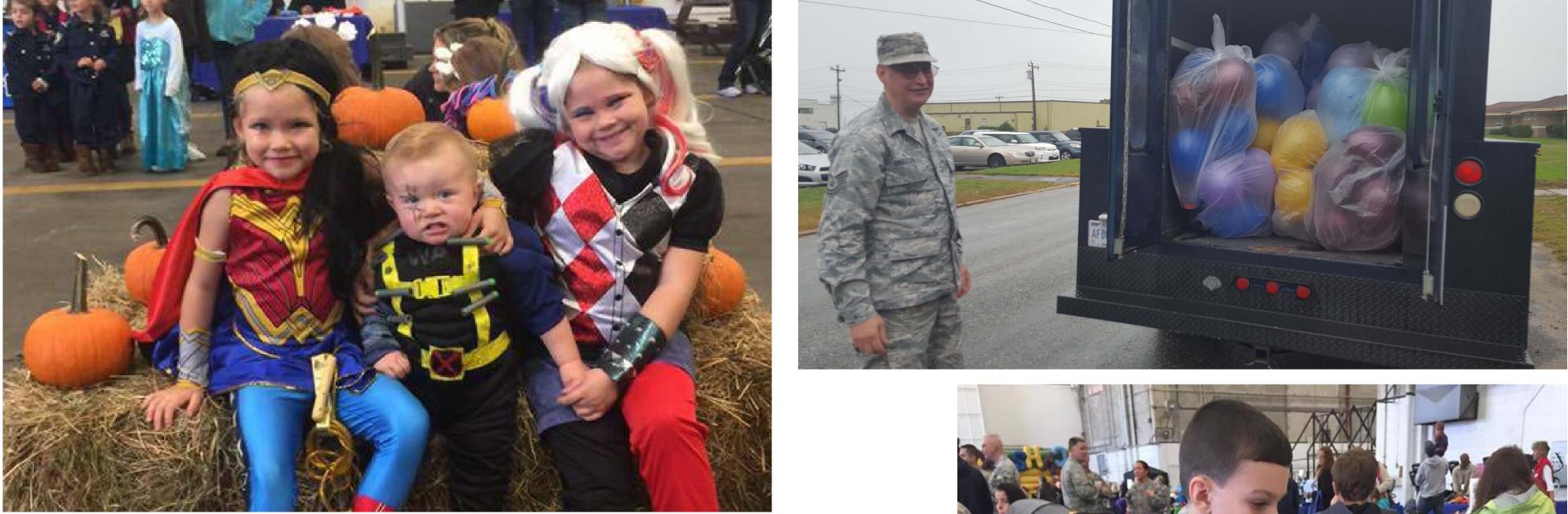
Staff Sgt. Adam Souza was awarded the Air Force Commendation Medal and the Military Oustanding Volunteer Service Medal for accomplishments during his time with the 102nd Intelligence Wing Base Honor Guard Team. (U.S. Air National Guard photos by Day. (U.S. Air National Guard photos by Tech. Sgt. Lindsey Watson-Kirwin) Mr. Timothy Sandland)







AROUND











The wing held a Leadership Summit for the upcoming Otis Microgrid Project. Asst. SecAF Ms. Miranda Ballentine, Director of the ANG Lt. Gen. L. Scott Rice, and Congressman Bill Keating, among other senior leaders, attended the event. (U.S. Air National Guard Photos by Staff Sgt. Tom Swanson and Mr. Timothy Sandland)























# WING HONORED WITH VISIT BY WWII MARINE CORPS VETERAN

102d

## By Timothy D. Sandland 102nd IW/Wing Historian

Members of the 102nd Intelligence Wing were honored to meet U. S. Marine Corps veteran, Corporal Paul Iandoli during October's Family Day event.

Corporal landoli, 91, served with the 7th Marine Regiment, 1st Marine Division and participated in assault landings against enemy Japanese forces on Konawa Ryukyu during the the Battle of Okinawa.

The 82-day battle was the largest amphibious assault in the Pacific War during World War II.

Corporal landoli's daughter, Master Sgt. Nancy landoli, a member of the 102nd Intelligence, Surveillance and Reconnaissance Group, which is how he found his way to the wing's family day event.

During the October's celebration, Corporal landoli was recognized by Col. Virginia Doonan, 102nd Intelligence Wing Commander and was greeted by a procession of wing personnel who lined up to shake his hand and show their gratitude for his courageous service to the country.

Brig. Gen. James LeFavor also spent some time with Corporal landoli and the two spoke about their experiences on Okinawa. The general spent three years stationed at Kadena AB in the mid-90's as an F-15 pilot.

This is where the story takes an unexpected but interesting turn.

While writing this story, the dates and places of Corporal landoli's wartime service were familiar.

I was reminded of some of the research I had conducted when working on a story this past April on the history and legacy of the 102nd Intelligence Wing - most notably, the 102nd Intelligence, Surveillance and Reconnaissance Group.

The 102 ISRG's lineage goes back to the 1940's. Back then, specifically in 1945, the unit was known as the 318th Fighter Group. In June of that year, the 318th was based out of Okinawa and performed escort and sweep missions against Japanese forces during the Battle of Okinawa, including the Ryukyu Islands.

The same place and time as the 7th Marine Regiment and Corporal landoli.

Over time, the 318th was gained by the Mass. Air National Guard and its numerical designation was changed to the 102nd Fighter Group. In 1950 the 102nd Fighter Wing was activated, and gained the 102FG, assuming the lineage of the 318th (via the 102nd Fighter Group).

Today the 102nd Intelligence Wing still proudly displays the campaign streamers from WWII, including one from Ryukyu.

In a way, Corporal landoli and Master Sgt. landoli are not only joined by the bond of father and daughter, but also by the shared lineage of two WWII-era units, joined in together in history.







# NEW THERAPY DOG PROGRAM BRINGS BOOST OF MORALE TO WING

By Tech. Sgt. Lindsey Watson-Kirwin JFHQ-MA Public Affairs

The newest member of the emotional support team at the 102nd Intelligence Wing here is an Airman's best friend. Zoe, an almost two-year-old, vivacious blacklab mix, spends her days comforting members while sharing cookies and coffee.

The 102nd Intelligence Wing has become the first Air National Guard base to have an official therapy dog program supported by an operational instruction. Therapy dogs have been proven to have a calming effect on people who suffer from anxiety or PTSD.

Zoe was officially enlisted as a member of the unit during a ceremony held at the wing's annual Family Day on Oct. 2. Zoe then posed for pictures and greeted children and members.

"The therapy dog program sends the message to the airmen that their leadership does take their morale and unit cohesion seriously," said Jill A. Garvin, the director of psychological health for the 102nd.

The 102nd Intelligence Wing Commander, Col. Virginia I. Doonan wanted to establish a therapy dog program for wing personnel. Garvin thoroughly researched how to best establish a legal and effective program to service the airmen at the wing.

"Col. Doonan is really invested in boosting morale here at the wing," said Garvin. "Having been previously enlisted, she understands the stress of the various missions here at the wing. As a new wing commander, she wanted to come up with an innovative way to support Airmen with a solid program."

Since the intelligence mission at the 102nd is ongoing

24/7 and requires crews to regularly work 12-14 hour days, the issues of sleep deprivation, stress, and anxiety among Airmen are constantly areas of concern. Garvin is able to take Zoe around the base, providing a calming friend for unit members to interact with.

Zoe's presence in the offices allows members who would not normally approach Garvin to start a dialogue, build a rapport, and leave the door open for future discussions. Zoe was rescued from an animal shelter about a year ago, and now with her handler, Garvin, she is helping to rescue others.

"When Zoe and I visit an office, you can see their faces immediately brighten," said Garvin.

Garvin was able to work with Heroes in Transition, Inc. to have a therapy dog donated to the 102nd. Heroes in Transition is located in Mashpee, Massachusetts, and their mission is to help veterans by providing assistance that is not readily available from other local, state, and federal agencies.

The founders of Heroes in Transition, Cindy and Kenneth Jones, reached out to Garvin a year ago to discuss ways their organization could help the members of the 102nd.

"They have formed a very special bond with our wing and have supported us in amazing ways this year," said Doonan.

Heroes in Transition paid for the adoption fees, transportation, and training of Zoe, and they also created and built a "reset room" for Airmen to relax and rest between demanding shifts. The reset room is a quiet place with recliners where crews can take a reset nap to either finish a long mission or drive home safer than they would have previously. Matt Noone, an expert dog trainer and the owner of Hynoone K9 Dog Training, is the trainer secured by Heroes in Transition.

"Matt is a dog whisperer of sorts," said Doonan. "He trains dogs for veterans and has helped many military members reintegrate into society with the help of our four legged friends."

Noone trained Zoe at his home for more than a month to prepare her for joining the 102nd family.

"At this point she if fully trained," said Noone. "Jill [Garvin] and I will have an ongoing relationship for the duration of the dog's life to make sure proper training and behavior is maintained through all environments. Zoe is wonderful at this point, I am very pleased."

Family and airmen were excited to meet Zoe during the base Family Day and look forward to spending more time with her.

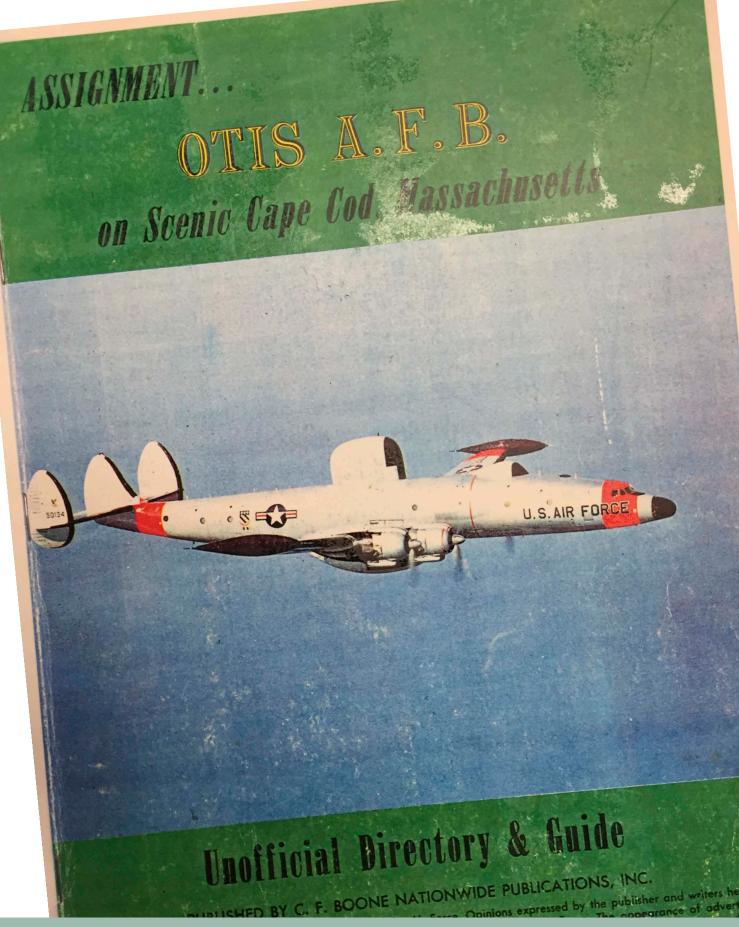
"I know Zoe will bring joy and help enhance mission effectiveness across our entire wing for many years to come," said Doonan.







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## THIS MONTH IN HISTORY

69 years ago, on 2 November 1947, the Howard Hughes H-4 Hercules, "The Spruce Goose," made its first and only flight in the Los Angeles Harbor. It traveled about a mile.

**86** years ago, on 6 November 1930, Captain Edward V. Rickenbacker received the Medal of Honor for his service in World War I. As a pilot with the 94th Aero Squadron, Capt Rickenbacker became the leading American ace of the war with 24.33 aerial victories.

9 years ago, on 7 November 2007, during Operation ENDURING FREEDOM, the MQ-9A Reaper demonstrated its unique precision strike capability by dropping its first precision-guided bomb. While operating over the Sangin region of Afghanistan, the Reaper received a request to attack enemy combatants fighting with friendly forces. The pilot and sensor operator back at Creech AFB, Nev., released two GBU-12 500-pound laser-guided bombs and successfully eliminated the enemy fighters.

The organization was charged with tracking air and sea activity along the United States eastern seaboard.

## OTIS ANG BASE'S PREVIOUS LIFE - THE 551st (information courtesy of Wikipedia)

From 1954 through 1969, the 551st Airborne Early Warning and Control Wing was the host Air Force unit on Otis Air Force Base.

The wing received its first airborne asset on March 2, 1955, when an RC-121D landed at Otis Air Force Base. The plane was the first of many assigned to the 551st to patrol the skies over much of the Atlantic Ocean. The RC-121D was eventually upgraded to the EC-121H Warning Star in 1963. The newer model supplanted the slower voice and manual Teletype data relay system previously employed by the RC-121D and instead provided instantaneous automated relay of air defense surveillance and early-warning information by data-link directly to ground-based communication facilities.

The 551 AEWC Wing provided critical surveillance data to Air Defense Command and Control computers and the North American Air Defense

Combat Operations Center in Colorado Springs, Colo., for air defense evaluation and action. The data also enabled more versatile airborne control of interceptor missile and aircraft weapons systems.

During the Cold War period, the 551st provided surveillance support for major world events, including tracking over Cuba during the Cuban Missile Crisis and tracking Russian aircraft and naval vessels off Iceland and the East Coast of the United States.

The wing also provided surveillance over Johnston and Christmas islands during nuclear testing by the Atomic Energy Commission and performed a variety of surveillance services in Southeast Asia during the Vietnam War.

In its first 10 years, the wing flew continuous missions over the Atlantic Ocean 24 hours a day, seven days a week, compiling more than 350,000 flying hours. Among other honors awarded to the wing was the Air Force Outstanding Unit Award for its significant performance.

Between 1965 and 1967, three aircraft of the wing crashed into the Atlantic killing fifty members of the wing. The tail numbers of the aircraft were 55-0136, 55-5262, and 53-0549.

The wing was inactivated December 31, 1969.

In the mid-2000's, the wing was re-designated and assigned as the 551st Electronic Systems Wing. The 551st ELSW is now responsible for rapid development and fielding of airborne battle management command, control and communications systems in support of combatant commanders, special operations forces and worldwide allies.

The 551st Electronic Systems Group, formerly the Airborne Warning and Control Systems Group, is responsible for all aspects of modernization and sustainment of the United States and international E-3 Sentry aircraft and airborne early warning and control fleets.

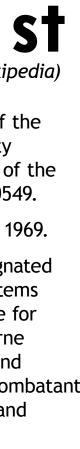
The 551st is now part of the Air Force Electronic Systems Center and is assigned at Hanscom Air Force Base.

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# **551st WING MISSION**

". . . To administer, train and equip Air Force aerospace defense forces to a condition of top battle readiness responsive to the operational requirements of the Commander-in-Chief, North American Defense (NORAD) . . . . "

ADC Provides: NORAD employs.





# PROMOTIONS

## AIRMAN

David Ljunggren

## **AIRMAN FIRST CLASS**

Doni Watson

## SENIOR AIRMAN

**Rodjer Rodrigues** Alyssa Farren Michaela Woodell Justin Brown Kristina Ginter

## STAFF SERGEANT

Edgard Guerra Nicole Corcoran Cian O'Connor Tephanie Malone Kevin O'Hara

## **TECHNICAL SERGEANT**

Timothy Beaupre

- Wallace Musser
- Sean Kerrigan
- Kevin Townsend
- Daniel Hanafin
- Lindsay Skamarycz
- Brian Silva
- Corey Perreault

## MASTER SERGEANT

David Gomes Marie Colomer Steven O'Learv Amy McNeill

## SENIOR MASTER SERGEANT

Joseph O'Brien Robert Abbott

## CHIEF MASTER SERGEANT

John O'Keefe

## MAJOR

Kristina Handley **Richard Haddon** Jennifer O'Connell

## LT COLONEL

Kerry Hirzel

## **SEAGULL IDEAS?**

Do you have an idea for a Seagull article? Is your unit or shop doing something impressive? Is there something on base you don't think gets enough attention? Or do you simply have an announcement? Stories and ideas are always welcome. Email us at 102iw.pa@gmail.com (Please limit articles to 500 words)

## **CHIEFS COUNCIL CORNER**

102nd Intelligence Wing Outdoor Recreation offers the area's best prices on boat, camper and trailer storage, with a secure on-base location to serve you. New customers are welcome now! Fees and charges are \$125.00 per calendar year. Please take a look at us, located inside the I-Gate next to Eagles Nest. We currently have nine slots open with plans to add additional spots this summer. E-mail Chief Walsh for terms and conditions at: michael.p.walsh6.mil@mail.mil or call 508-968-4380.

## THE MASSACHUSETTS TUITION AND FEES REIMBURSEMENT

Eligibility for the Massachusetts Tuition and Fees Reimbursement Certificate for state schools is determined by your status as a member of the 102nd Intelligence Wing. Members are eligible for the benefit the day they enlist or appoint with the Massachusetts Air National Guard. The benefit may be used at any point during your membership with the 102nd IW. Contact the Base Training Office for more information at 508-968-4189

## **BASIC MOTORCYCLE RIDERS COURSE**

Motorcycle Safety Training is required for all military and civilian personnel who operate a motorcycle on military installations. DoD and Air Force policy can be satisfied by successfully completing a Motorcycle Safety Foundation approved Basic Rider Course. Tuition is free for 102nd Intelligence Wing personnel and motorcycles are provided for the training. Contact the Base Safety Office at 508-968-4007 to sign up!

## HONOR GUARD OPENING

The 102 IW Honor Guard is seeking motivated airman to fill Part Time rolls in the Base Honor Guard. We are looking for airman of any rank that would like to get involved in this amazing program. This is a rewarding opportunity that will allow you to show your dedication the Air Force and your strong military bearing. The requirement on the member is that you participate in a minimum of four details per year. These details include military funeral honors as well as wing and community colors events. There is no requirement to do military funeral and you will only be asked to participate in details that you are comfortable and competent to participate in. While the Honor Guard would be glad to have you participate anytime of the month, if you can only participate on drill weekends that is acceptable. \*Please stop by or call 968-4431 and see an Honor Guard member and inquire about this rewarding part-time opportunity\*

## **TRAVEL UPDATE - JTR UPDATES FOR RESTRICTED AIRFARES**

Please be aware that the Joint Travel Regulations have been updated to simplify and streamline the process for using restricted fares when a City Pair fare is not available. These policy changes are currently effective and published in the 1 October 2016 change to the Joint Travel Regulations. Below is a summary of the changes.

- selecting a restricted fare.
- of a restricted airfare.

## **IMPORTANT STEPS FOR USING RESTRICTED FARES:**

- this requirement.

# ANNOUNCEMENTS

• Approving Officials are no longer required to use the Restricted Airfare Checklist for travelers using a restricted ticket when a City Pair fare is not available, nor are they required to justify using a restricted airfare. If a Contract City Pair fare is available, as before, the traveler is still required to use the Restricted Airfare Checklist before

• The Restricted Airfare Checklist no longer precludes the use of a restricted ticket when checklist criteria are not met. The Checklist does not expressly discourage the use

1. Prior to reserving a restricted fare through the Travel Management Company (TMC)/Commercial Travel Office (CTO), travelers should consult their Authorizing Official to coordinate timely approval of the authorization to ensure proper ticketing.

2. The traveler requests assistance from the TMC/CTO to book a restricted fare through comments via the CTO Assistance button in DTS.

3. The traveler submits the authorization to the Authorizing Official.

4. The Authorizing Official approves the authorization IMMEDIATELY to ensure ticketing within the shortened ticketing timeline. (NOTE: Travelers and Authorizing Officials should be aware of the fare rules and shortened ticketing timelines associated with restricted airfares. Typically, restricted fares require ticket issuance within 24 hours. Restricted fares are usually not transferable if cancelled and may include specific requirements on when a cancelled ticket must be rebooked.)

5. The traveler MUST then contact the TMC/CTO immediately upon Authorizing Official approval to have the ticket issued. Authorizing Officials should remind travelers of











